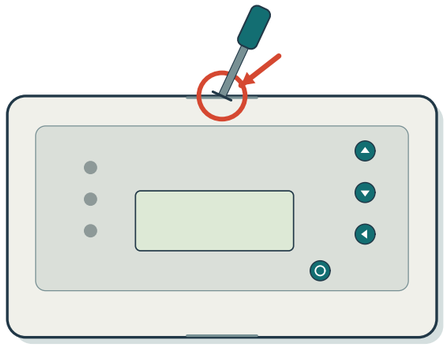
1 Open + mount

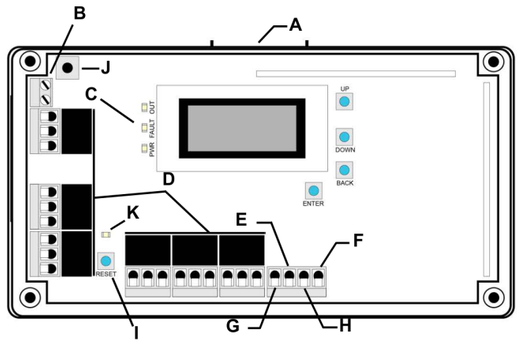
Receiver housing

Unplug before mounting or wiring



Small flat-blade screwdriver

Press the top or bottom release tab.
Separate the cover.



Mount the base with screws + anchors

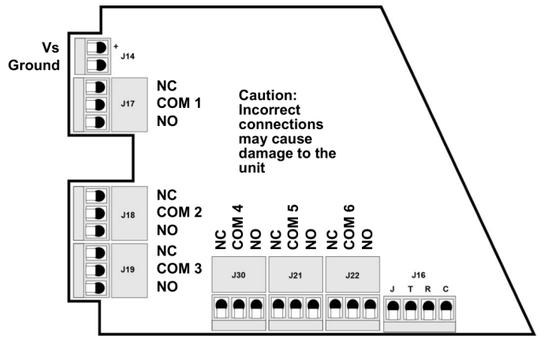
Fix flush to the wall at the staff station.
Keep away from metal.

2 Find the output

Installer reference

Optional wiring - installer only

Actual EN4216MR connections



Output 1 = J17, below power terminals

Zone / pendants	Output	Block
A / 01-04	**1**	**J17**
B / 05-08	2	J18
C / 09-12	3	J19
D / 13-16	4	J30

Output 5 unused. Output 6 / J22 = fault; optional amber indicator.

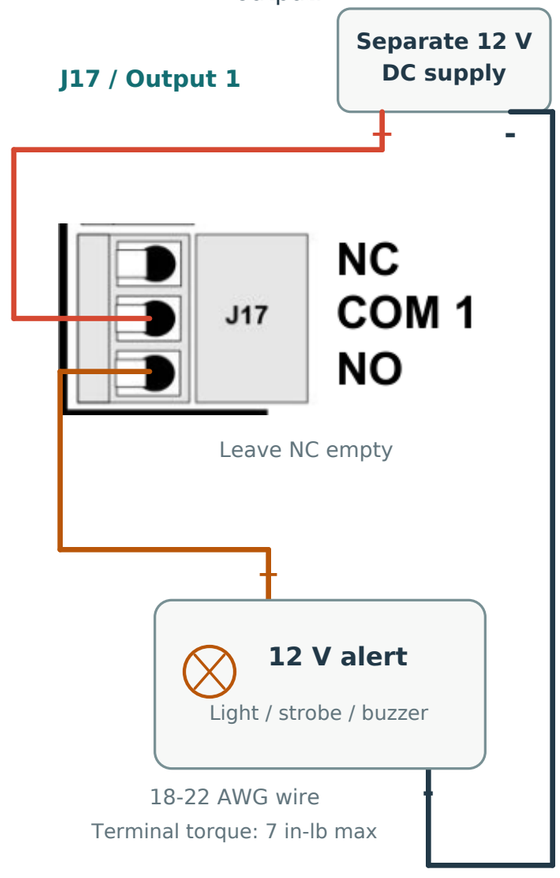
Four pendants share each zone

3 Wire an alert

Installer reference

Optional device + supply not included

Output 1 example. Repeat on the assigned output.



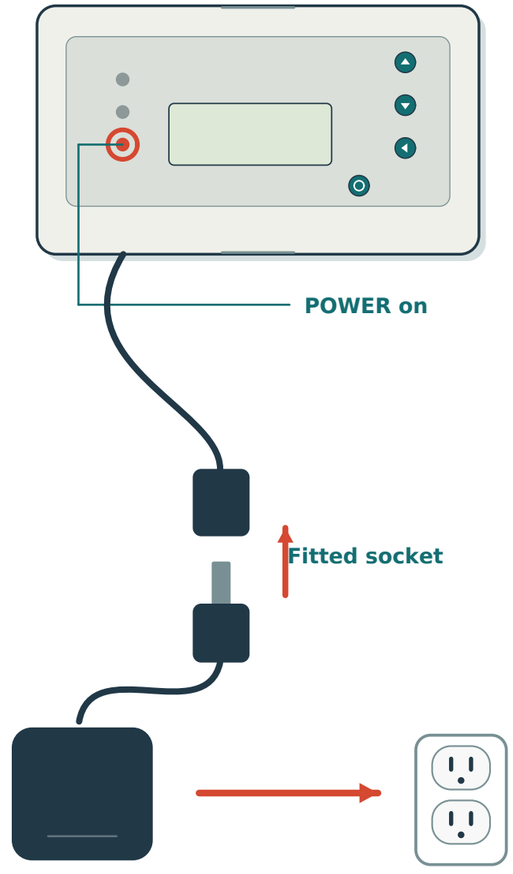
+12 V → COM/C NO → device +
Device - → supply -

Use fused 12 V DC power; below 0.5 A per output, including startup. No mains at terminals.

4 Close + power

Supplied adapter

Preconfigured - nothing to program



Close the cover, then plug in.

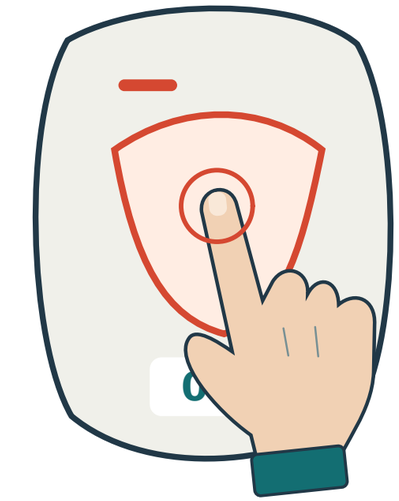
Use the supplied adapter and an outlet that stays on.

INCLUDED 16 numbered pendants + neck cords
Receiver with fitted socket + 12 V adapter

5 Make a call

Pendant front button

Give each number a person or room



1 second

then release

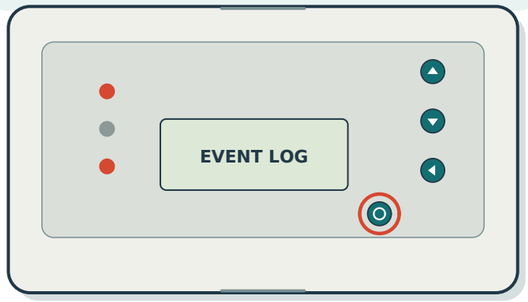


Keep the number-to-room register at the staff station.

6 Find the caller

Staff station

One zone can contain several callers



A call lights OUTPUT. Wired lights show the zone.

Enter

Event Log

Enter → ▲ ▼

Scroll recent call events. Match each pendant to your register.

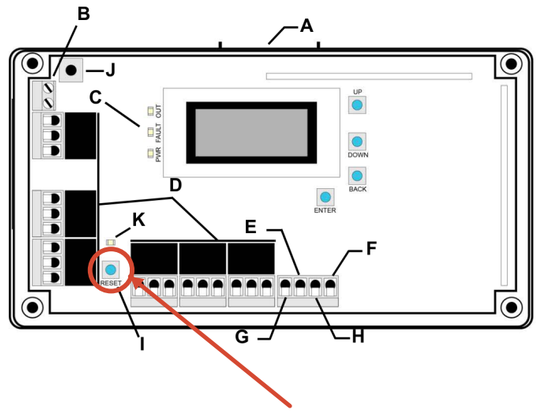
Record and attend every caller. The log also contains past events.

7 Clear calls

Receiver RESET

Attend EVERY caller before RESET

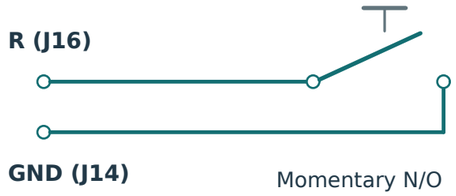
Keep receiver power on. Open the cover as in step 1.



Press and release RESET once.

Touch only RESET. Close the cover.

Optional external RESET



Installer: fit with power off. No voltage into RESET.

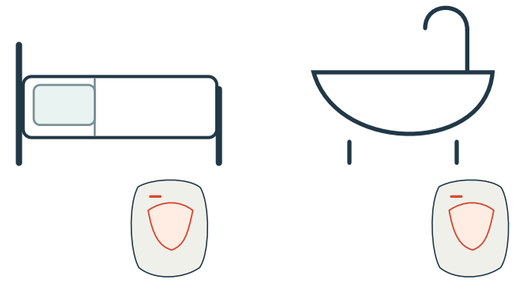
Use GND, never the J16 C terminal.

All latched calls clear together

8 Test + check

Before use and weekly

Test every pendant in every use room



At setup and every week



After RESET, check call outputs are off and watch for new calls.

POWER off
Check outlet + plug. Use backup help.

Missed call
Try closer. Still fails? Contact support.

Fault
Check display / Event Log.
Check case + battery; fix, then retest.

For help, use the support contact on your order.